The Packshot is an exciting new 1080P HD camera offering from BZBGEAR. With its high-quality lens and fast auto-focus ability this camera excels at detailed close-up shots. It is perfectly suited for product packshots and instructional videos. The 10x zoom lens lets you get tight close-up shots to highlight important features. It is equally well-suited to streamers and content creators looking for a high-quality fixed angle camera. Professionals and hobbyists alike will appreciate the ability to share clear images of their work. Whether you’re unboxing, recording makeup tutorials, working with electronics, or creating art pieces the BG-Packshot will bring your content to life in rich color and crystal clear detail.

The BG-Packshot’s standout feature is its ability to swap between Landscape and Portrait formats at the flip of a switch. Threaded mounts on 2 sides of the camera allow for stable mounting that can be optimized whether viewing on a traditional monitor or a mobile device. Featuring an integrated microphone with a 6-meter pickup range and background noise suppression this camera is truly all you need to create a professional level broadcast.

**Package Contents**

1 x BG-PACKSHOT-C10X
1 x 12V/1.5A Power Supply
1 x User Manual

1 x RS232 Control Cable
1 x USB 3.0 Cable
1. Built in pick-up
2. Focusing aid
3. Lens
4. Screw Hole for Tripod
5. Tripod Screw Hole
6. Power Switch
7. HDMI Interface
8. USB 3.0 Interface
9. Image Orientation Switch
### My camera has no picture
- Power switch is off, bad connection, incompatible resolution, camera lens is obstructed

- **Check the power switch on the back of the camera**
- **Check connections/replace cables with new ones**
- **Use IR remote or WebGUI to change to a resolution that is compatible with your display**
- **Check computer and program settings to ensure USB is discovered**

### My IR remote control doesn’t work
- The camera’s IR sensor is blocked, batteries are dead, remote is not paired to the camera

- **Ensure you have a clear line of sight from the remote to the front of the camera base**
- **Replace the batteries**
- **Refer to section 3.1 of your user manual for remote pairing steps**

### I cannot access the camera’s WebGUI
- The camera is not connected to the network

- **Check connections**
- **Verify your camera’s IP address using an IP scanning tool**
- **Ensure your computer is connected to the same network as the camera**

### I have no image from my USB connection
- Your USB device is not being discovered

- **Make sure you’re using a USB 3.0 cable**
- **Replace the cable with a shorter one (6 feet or less)**
- **Try a different USB port on your computer**